

Healthcare Safety Net Clinics in Lane County

For more services in Lane County visit www.211Lane.org

Clinic Name	Volunteers in Medicine	White Bird Clinic	White Bird
Site Name		Medical	Dental
Street Address	3321 West 11th	1400 Mill Street	1400 Mill Street
City, State, Zip	Eugene, OR 97402	Eugene, OR 97401	Eugene, OR 97401
General Location	West Eugene	Central Eugene, near Sacred Heart & U of O	Central Eugene, near Sacred Heart & UO
Parking	Yes	Yes On-site parking	Yes On-site parking
Bus Routes	43, 41, 30, 36A	11, 23, Breeze, UO	11, 23, Breeze, UO
Client Phone Line	685-1800 Clients	484-4800 Clients	344-8302 Clients
Staff-Only Back Line	none	484-6837 Pharm and doctors only	284-2479 pharm/docs only
Fax Number	685-1919 Fax	344-8351 Fax	344-8351 Fax
Web Site	www.vim-clinic.org	www.whitebirdclinic.org	www.whitebirdclinic.org
Scope of Practice	Primary Care Services, Mental Health, Diabetes Management	Urgent Care & Primary Care Services	Urgent walk-in clinic, preventive, restorative and pediatric care
Appointments Required	Yes	Afternoon appts required	For preventive and restorative care
Same-Day Appointments	Occasionally same-day appointments for established patients only	Call in am for possible same-day appts for that afternoon	Not likely, but possible
Walk-ins Accepted	Limited for established patients only	Same-day appts arrive before 8am for am visits	When possible
Clinic Days & Hours	Mon 9am-12pm; 1:30-5pm; 5:30-8:30pm	Mon closed	Mon 8-12; 1-5: Call for walk-in hours which are first come, first serve.
	Tues 1:30pm-9pm	Tues 8am-12pm walk-in clinic (1st come-1st seen); 1-5pm by appt only	Tues 8-12; 1-5
	Wed Mental Health & Diabetics Only	Wed 8am-12pm walk-in clinic (1st come-1st seen); 1-5pm by appt only	Wed 8-12; 2-5. Call for walk-in hours which are first come, first serve.
	Thurs 9am-12pm; 1:30-5pm	Thurs 8am-12pm walk-in clinic (1st come-1st seen); 1-5pm by appt only	Thurs 8-12; 1-5
	Fri 9am-1pm	Fri 8am-12pm walk-in clinic (1st come-1st seen); afternoon closed	Fri Closed
Residency Restrictions	Lane County	No residency restrictions	Lane County/Eugene to qualify for some grants
Financial Eligibility Criteria	100-200% Federal Poverty Level	Emphasis on low-income, uninsured	Emphasis on low-income, uninsured
Eligibility Screening Frequency	Every 6 months	Each visit	Each visit
Cost Per Visit	No charge; donations encouraged	Sliding scale \$15 - \$25 minimum for doctors visits, meds not included	Emergency walk-in is \$40. Cost of other care is procedure-dependent with income-based sliding scale fees.
OHP Accepted	No	OHP open card accepted, Not LIPA	OMAP, ODS, Capital
Medicare / Medicaid / CHIP Accepted	No	Medicare accepted	NA
3rd Party Payers Accepted	No	No private insurance accepted	Yes
Spanish Translators Onsite	Spanish speaking staff and volunteers	On-site Spanish translators	Spanish speaking staff and volunteers
Adults / Pediatrics	Adults age 15 to 64	Adults and Pediatrics	Adult and Pediatrics
Specialty Services in house	Monthly Ortho, Gyn, GI, Nephrology, Pulm, Endocrine, Neuro, Derm, all as needed	Mental Health, nurse practitioner weekly	No orthodontics or cosmetic dentistry
Specialty Referral Resources	MDS, diagnostic testing & imaging	MDS, diagnostic testing & imaging & labs	Referral for dentures
Dental Services	No	Emergency walk-in clinic--schedule varies	Yes
Mental Health Services	Yes On-Site PhD psychologist and MD	Counseling at 341 E 12th Ave Eugene by appt 342-8255; 24/7 Crisis Line 687-4000 800-	No
Pt Education Programs	Diabetes Management, mental health groups	Diabetes Management	Preventive self-care instruction
Laboratory Services	Yes	Some Lab services & OML contract	No
STI & HIV Screening	Yes	No HIV or STI screening	No
Vaccines	Limited adult vaccines available	Some vaccines available	No
School and Work Physicals	No	School, work & ODOT physicals provided	No
Pharmacy Services	Yes, on-site dispensary	Limited on-site dispensary	No
Rx Free/\$/ Prescription Assistance Programs	Free Rx and prescription assistance programs	Low-cost Rx's & on-site prescription assistance programs	Antibiotic prescriptions--no pain meds. Some assistance for indigent.
Other Services		24/7 Crisis Line 687-4000 800-422-7558; Chrysalis Drug Treatment 683-1641	Some tobacco cessation education
Number Staff Providers	4: MD, PA, RN, PhD	1 MD	3 Dentists, 1 Hygienist (all part time)
Number Volunteer Providers	60 volunteer providers	5 volunteer providers	6 volunteer providers
Patients Seen Weekly	230	120	90

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Clinic Name	4J MY SCHOOL'S HEALTH CENTER	4J MY SCHOOL'S HEALTH CENTER	4J MY SCHOOL'S HEALTH CENTER
Site Name	Sheldon High School Health Center	South Eugene High School Health Center	North Eugene Health Center
Street Address	2455 Willakenzie Rd.	400 East 19th St.	200 Silver Lane
City, State, Zip	Eugene, OR 97401	Eugene, Oregon 97401	Eugene, OR 97404
General Location	Ferry Street Bridge	South Eugene	North Eugene
Parking	Yes	Yes, visitor parking	Yes
Bus Routes	64, 67	28	51, 52
Client Phone Line	687-3345 Clients	687-3209 Clients	687-3271 Clients
Staff-Only Back Line	None		687-4526
Fax Number	687-3813 Fax	687-3906 Fax	687-3896 Fax
Web Site	www.shs.lane.edu	www.sehs.lane.edu	www.nehs.lane.edu
Scope of Practice	Primary care, ages 0-19, students of 4J and Bethel and their siblings. Not an urgent care	Primary care, ages 0-19, students of 4J and Bethel and their siblings. Not an urgent care	Primary care, ages 0-19, students of 4J and Bethel and their siblings. Not an urgent care
Appointments Required	Preferred	Preferred	Preferred
Same-Day Appointments	Yes, usually	Yes, usually	Yes, usually
Walk-ins Accepted	Yes	Yes	Yes
Clinic Days & Hours	Mon 8-4, closed 12-1	Mon 8-4, closed 12:30-1:30	Mon 8-4, closed 12-1
	Tues 8-4, closed 12-1	Tues 8-4, closed 12:30-1:30	Tues 8-4, closed 12-1
	Wed 8-2, may vary	Wed 8-2, may vary	Wed 8-2, may vary
	Thurs 8-4, closed 12-1	Thurs 8-4, closed 12:30-1:30	Thurs 8-4, closed 12-1
	Fri 8-4, closed 12-1	Fri 8-4, closed 12:30-1:30	Fri 8-4, closed 12-1
Residency Restrictions	4J and Bethel students or siblings, birth to 19 years old	4J and Bethel students of siblings, birth to 19 years old	4J and Bethel students or siblings, birth to 19 years old
Financial Eligibility Criteria	None--although we can bill, do sliding scale or see for free, no formal financial evaluation done	None--although we can bill, do sliding scale or see for free, no formal financial evaluation done.	None--although we can bill, do sliding scale or see for free, no formal financial evaluation done
Eligibility Screening Frequency	Check residency and insurance status each visit	Check residency and insurance status each visit	Check residency and insurance status each visit.
Cost Per Visit	Can bill, sliding scale down to zero	Can bill, sliding scale down to zero	Can bill, sliding scale down to zero
OHP Accepted	Yes	Yes	Yes
Medicare / Medicaid / CHIP Accepted	Yes	Yes	Yes
3rd Party Payers Accepted	Yes	Yes	Yes
Spanish Translators Onsite	1 nearby office staff speaks Spanish, 1sbhc staff has rudimentary skills in Spanish	available upon request	available
Adults / Pediatrics	Pediatrics	Pediatrics	Pediatrics
Specialty Services in house	mental health provider, nurse practitioner, RN	mental health provider, nurse practitioner, RN	mental health provider, nurse practitioner, RN
Specialty Referral Resources	if meet criteria, can refer to free dental care, eye glasses and clothing	if meet criteria, can refer to free dental care, eye glasses and clothing	if meet criteria, can refer for free dental care, glasses and clothing
Dental Services	if meet criteria, referrals for free dental care off campus is available	if meet criteria, referrals for free dental care off campus is available	if meet criteria, referrals for free dental care off campus is available
Mental Health Services	Yes	Yes	Yes
Pt Education Programs	Yes	Yes	Yes
Laboratory Services	Yes, some on site, others drawn here and sent to OML	Yes, some on site, others drawn here and sent to OML	Yes, some on site, others drawn here and sent to OML
STI & HIV Screening	Yes, free	Yes, free	Yes, free
Vaccines	Yes	Yes	Yes
School and Work Physicals	Yes	Yes	Yes
Pharmacy Services	Rx available, limited free prescriptions	Rx available, limited free prescriptions	Rx available, limited free prescriptions
Rx Free/\$/ Prescription Assistance Programs	Yes	Yes	Yes
Other Services	SAFE: TEEN suicide prevention program, Body Image Classes offered	SAFE: TEEN suicide prevention program	Natural Helper program trainers, SAFE: TEEN suicide prevention program, Survivor of sexual abuse programs
Number Staff Providers	3.4= 0.9 nurse, 1.0 mental health, 1.0 health clerk, 0.5 nurse practitioner	3.5= 0.9 nurse, 0.6 nurse practitioner, 1.0 health clerk, 1.0 mental health	4= 1.0 nurse practitioner, 1.0 nurse, 1.0 mental health, 1.0 health clerk
Number Volunteer Providers	None	None	None
Patients Seen Weekly	100-125	75-100	170

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Healthcare Safety Net Clinics in Lane County

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Clinic Name	Community Health Centers of Lane County	Community Health Centers of Lane County	Community Health Centers of Lane County
Site Name	RiverStone Clinic	Safe & Sound Homeless Youth Clinic	Springfield High School
Street Address	1640 G Street	941 West 7th Avenue	1050 10th Street
City, State, Zip	Springfield, OR 97477	Eugene, OR 97402	Springfield, OR 97477
General Location	Behind McKenzie-Willamette Hospital,	Downtown Eugene	Springfield
Parking	Yes on-site parking	Limited on-site parking	Yes, on-site parking
Bus Routes	LTD Routes 13, 18, 19	LTD Routes 40, 51	
Client Phone Line	682-3550 Clients	968-8487 Clients	744-4130 Clients
Staff-Only Back Line	682-3574 Staff Only	none	none
Fax Number	682-3551; 682-3562 Adm Fax	334-7645 Fax	744-4355 Fax
Web Site	www.co.lane.or.us/HSC/CHCLC.htm	www.co.lane.or.us/hsc/safe_sound.htm	www.co.lane.or.us/hsc/Springfield_Health_Center
Scope of Practice	Primary Care Services (all ages) Family Planning	Homeless/at risk youth up to age 21; primary care, reproductive health, referral to	Primary Care Services
Appointments Required	Yes	No	No, but highly preferred
Same-Day Appointments	Same-day appts for established patients only	Yes	Yes
Walk-ins Accepted	No	Yes	Yes
Clinic Days & Hours	Mon 8am-5pm	Mon Call for hours	Mon 8-5, closed 12:30-1:30 for lunch
	Tues 8am-7pm	Tue 10:30am-6:30pm	Tue 8-5, closed 12:30-1:30 for lunch
	Wed 8am-8pm	Wed Call for hours	Wed 8-5, closed 12:30-1:30 for lunch
	Thurs 10am-7pm	Thurs 10:30am-6:30pm	Thu 8-5, closed 12:30-1:30 for lunch
	Fri 8am-5pm and Sat 9am-1pm	Fri Call for hours	Fri 8-5, closed 12:30-1:30 for lunch
Residency Restrictions	No residency restrictions	No residency restrictions, but no one over age 21	Springfield School district students and families
Financial Eligibility Criteria	Sliding fee available for 0-200% Federal Poverty Level Minimum \$20 uninsured below 100% Federal Poverty Level; All income levels	No charge for homeless/at-risk youth	Free for students, 0-200% Federal Poverty Level sliding fee, minimum \$20 uninsured below 100% FPL
Eligibility Screening Frequency	Every 6 months	Every 6 months	Every 6 months for adults. All children in district are eligible.
Cost Per Visit	Sliding Scale, \$20 minimum	No cost	Free for students, free for students up to age 21; sliding scale for adults minimum \$20
OHP Accepted	LIPA/OHP accepted and on-site enrollment assistance	LIPA/OHP accepted and on-site enrollment assistance	Yes
Medicare / Medicaid / CHIP Accepted	Yes	Yes	Yes
3rd Party Payers Accepted	Yes	Yes	Yes
Spanish Translators Onsite	Spanish speaking staff front & back office	Sometimes available	Yes
Adults / Pediatrics	Adults and Pediatrics	Up to age 21	Adults and Pediatrics
Specialty Services in house	No	Mental Health, Substance abuse, sexual assault counseling, housing, education, job referral, family planning	No
Specialty Referral Resources	MDs, diagnostic testing & imaging	Yes	MD, diagnostic, imaging
Dental Services	Peds preventive outreach	By referral only	Not on site, referrals only
Mental Health Services	Yes, On-site LPC	Yes	No
Pt Education Programs	Diabetes Management	Yes	Yes
Laboratory Services	Yes	Yes	Yes
STI & HIV Screening	Yes	Yes	Yes
Vaccines	Yes	Yes	Yes
School and Work Physicals	School, work & immigration physicals provided	Yes, school and sports physicals	Yes
Pharmacy Services	No Dispensary. Low-cost medications available.	Limited dispensary, vouchers	mail order, low cost 340B pharmacy program and minimal on-site dispensary
Rx Free/\$/ Prescription Assistance Programs	Yes, various	Yes	Yes
Other Services	Care Coordination		
Number Staff Providers	10: (MD, FNP, CNM, RN, LPC)	1 FNP, 1 Medical Assistant	1 FNP, school RNs varies, 1 MA
Number Volunteer Providers	None	None	None
Patients Seen Weekly	375	35	60

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	Community Health Centers/4J SBHC	Lane Community College	Healthy Tomorrows
	Churchill Health Center	Dental Clinic	
Street Address	1850 Bailey Hill Rd.	4000 East 30th	1162 Willamette St.
City, State, Zip	Eugene, OR 97405	Eugene, OR	Eugene, Or 97401
General Location	West Eugene	South Eugene	Downtown Eugene
Parking	Yes	Yes	Yes
Bus Routes	30, 36	81, 82, 85, 92	1 block from downtown Eugene bus station
Client Phone Line	687-3233 Clients	463-5206 Clients	687-6242 Clients
Staff-Only Back Line	none	none	none
Fax Number	687-3938 fax	463-4178 fax	687-6249 fax
Web Site	www.chs.lane.edu	www.lanec.edu/fhc/dental/clinic.htm	
Scope of Practice	Primary care, ages 0-19, students of 4J and Bethel and their siblings. Not an urgent care setting.	Preventive Dental	Primary care children birth to 12. Older children accepted if no access to school based
Appointments Required	Preferred	Call for appointment	Yes
Same-Day Appointments	Yes, usually	Sometimes, appointments preferred	Yes, as available
Walk-ins Accepted	Yes	When available	Limited
Clinic Days & Hours	Mon 8-5, closed 12-1	Mon 8-4	Mon 1-5 pm
	Tues 8-5, closed 12-1	Tue 8-4	Tues 1-5 pm
	Wed 8-5, may vary	Wed 8-4	Wed 9am-1pm
	Thu 8-5, closed 12-1	Thu 8-4	Thu 1-5 pm
	Fri 8-5, closed 12-1	Fri 8-4	Fri 9am -1 pm
Residency Restrictions	Eugene school district students and families	None	None
Financial Eligibility Criteria	Free for students, 0-200% Federal Poverty Level sliding fee, minimum \$20 uninsured below 100% FPL	None	to 250% Federal Poverty Level
Eligibility Screening Frequency	Check residency and insurance status each visit.	One time per year	One time per year
Cost Per Visit	Free for students up to age 21; sliding scale for adults minimum \$20	First visit no cost for screening apointment only. All other services cash only.	No fee. Donations encouraged
OHP Accepted	Yes	No	No. Donations encouraged
Medicare / Medicaid / CHIP Accepted	Yes	No	No. Donations encouraged
3rd Party Payers Accepted	Yes	No	No. Donations encouraged
Spanish Translators Onsite	Yes -1	Occasionally onsite, patients encouraged to bring their own translators	Spanish speaking staff
Adults / Pediatrics	Adults and Pediatrics	Adults and Pediatrics	Pediatrics
Specialty Services in house	No	Periodontal preventive care	Referral to PeaceHealth Specialists as needed
Specialty Referral Resources	MD, diagnostic imaging		Imaging
Dental Services	Referrals only	Teeth cleaning, x-rays, fluoride varnish	Fluoride varnish, inspection and referral
Mental Health Services	Yes	No	Referral to PeaceHealth Specialists as needed
Pt Education Programs	Yes	Dental Health Education	No
Laboratory Services	Yes	No	Yes
STI & HIV Screening	Yes	No	Yes
Vaccines	Yes	No	Vaccines for children program are available
School and Work Physicals	Yes, school and sports physicals	No	Yes
Pharmacy Services	Mail order, low cost 340B pharmacy program and minimal on-site dispensary	No	Yes, with prescription assistance for some meds
Rx Free/\$/ Prescription Assistance Programs	Yes	No	Prescription Assistance and some meds available
Other Services	School and sport physicals, SAFE: TEEN suicide prevention program	No	Vision, hearing and developmental screening
Number Staff Providers	3.5= 1.0 Nurse Practioner, 0.5 nurse, 1.0 mental health, 1.0 health clerk, 1.0 MA	Staff dentist, dental hygiene faculty, dental assisting faculty	NP and receptionist
Number Volunteer Providers	None	None	None
Patients Seen Weekly	125	80	25-30

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