

For more services in Lane County visit www.211Lane.org

Agency Name	Center for Family Development	Direction Service Counseling Center	Lane County Mental Health	Looking Glass (Counseling & Adolescent Recovery Program)
Street Address	1258 High Street	576 Olive Street Suite 307	2411 MLK Jr.Blvd	20 E.13th
City, State, Zip	Eugene, OR 97401	Eugene, OR 97401	Eugene, OR 97401	Eugene, OR 97401
Parking	On-street	On site	On site	On site
Bus Routes	22,72, 44, 73, 76, 81, 98	24	13	11, 23, 29, 77,81, 82, 92, and 98
Client Phone Line	342-8437	344-7303	682-3608 or 682-4085 or TTY 682-7540	Counseling - 484-4428; ARP - 485-8448
Crisis Line	On-call therapist 24/7 for current clients	For current clients only	White Bird @ 687-4000	689-3111 or 1-888-689-3111
Fax Number	342-1639	686-6283	682-3707	Counseling - 484-7212; ARP - 687-0146
Web Site	www.c-f-d.org	www.directionservice.org	www.co.lane.or.us/HHS_MntlHlth	www.lookingglass.us
Ages Served	Adults and Youth	Adults and Youth	Adults and Youth	Counseling - All ages ARP - 12-21
Counseling	Yes	Outpatient MH	Yes	Outpatient MH & substance abuse treatment
Psychiatry/Medications	No	No	Yes	No
Severe and Persistent Condition	Yes	Yes	Yes	No
Crisis	For current clients only	For current clients only	Yes, but 24/7 for enrolled clients only	Station 7 crisis phone 689-3111 (24/7)
Pharmacy Services	No	No	On site through LCMH pharmacy (Genoa)	No
Rx Free/\$/ Prescription Assistance Programs (PAP)	No	No	Samples and free medications available to qualifying clients-co-pays covered, PAP	No
Other Services	Behavioral support specialist, mental health services, recovery program services, depression group, coping with voices group	Behavior support specialist	Residential referral and coordination, ITS gatekeeping	Station 7-runaway youth & crisis support/New Roads-homeless youth & young adults/Riverfront School-alternative HS/Center Point School-day treatment for adolescents
Days & Hours	Mon - Fri 8 a - 5 p. Office hours	By appointment	Mon - Fri 8 a - 5 p	Mon - Thurs 8 a - 7 p and Fri 8 a - 5 p
	After hours & Weekends by appt only			
Appointments Required	Yes	Yes	Yes, some ability to see walk-ins in PM	Yes
Same-Day Appointments	No	No	Occasionally, but rare	Not usually - possibly if a crisis
Walk-ins	No	No	In afternoons for screening	No
Residency Restrictions	Lane County	None	Lane County	Lane County
Financial Eligibility Criteria	None	None	No private insurance	OHP/Insurance/Sliding Fee
Eligibility Screen Frequency	Varies	Varies		Call Referral Coordinator for eligibility
Cost Per Visit	Sliding fee \$5 - \$70/session	Assessment \$125; visits \$100; sliding scale available	Sliding fee based on income	Sliding scale \$50-\$100/hr also therapist interns from UO/PSU at \$10/hr
OHP Accepted	Yes	Yes	Yes	Yes
Medicare / Medicaid / CHIP	Medicaid	No	Yes	No
3rd Party Payers Accepted	Yes	Yes	No private insurance	Yes
Spanish Translators Onsite	Yes	No	Yes, or available by phone as required	Yes
Number Staff Providers	55	10	43	25
Number Volunteer Providers	5	0	0	5

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Agency Name	Options Counseling	PeaceHealth Counseling	PeaceHealth Mental & Behavioral Health	South Lane Mental Health
Street Address	1255 Pearl Street	1525 12th Street #22	Multiple locations	410 N. 9th Street
City, State, Zip	Eugene, OR 97401	Florence, OR 97439	Eugene, Springfield, northwest Eugene	Cottage Grove, OR 97424
Parking	On site	On site	On site at all locations	On site
Bus Routes		Rhody Express Bus	Yes--depends on site	LTD 98-no local but S. Lane Wheels
Client Phone Line	687-6983	(541)942-0408	744-0828 for appointment	942-2850
Crisis Line	No	(541)999-1884 for enrolled clients	744-0828 for enrolled clients only	CG ER 942-0511
Fax Number	687-2063	(541)902-9036	744-1652	942-1574
Web Site	www.options.org	None	www.peacehealth.org/oregon/BHS	None
Ages Served	Adults and Youth	Adults and Youth	Adults and Youth	Adults and Youth
Counseling	Yes	Yes	Yes	Yes
Psychiatry/Medications	Yes	No	Yes	Two psychiatric nurse practitioners
Severe and Persistent Condition	Yes	Yes	Yes	Yes, supported housing, case management & medication management
Crisis	No	Yes	For current PH patients	On-call to CG Hospital. new client walk-in emergencies discouraged
Pharmacy Services	No	No, but client med monitoring if needed	Yes, 1 - PH Willamette & 1 PH Hilyard	No, but med boxes for clients
Rx Free/\$/ Prescription Assistance Programs (PAP)	No	Yes	Assistance thru PHMG & Behavioral Health	Help clients complete med scholarship forms, provide many samples of meds
Other Services	Yes		Outpatient clinics only	Payee for SSI/SSDI for 50+/- clients/educational outreach to local churches & Womens Info Svs program; informal on-call relationship w/CGPD
Days & Hours	Mon - Fri 8:30 a - 5 p	Mon - Thurs 8:30 a - 5:30 p	Mon. - Fri 8 a - 5 p	Mon - Fri 8 a - 5 p
Appointments Required	Yes	Yes	Yes	Yes
Same-Day Appointments	Typically ongoing clients only	When possible	None	Typically ongoing clients only
Walk-ins Accepted	Discouraged	When possible	No	Discouraged
Residency Restrictions	None	None	None	S. Lane Co. residents less on sliding scale; accept Doug. Co. & Eugene/Spfd
Financial Eligibility Criteria	None	None	Accepts OHP patients referred by LaneCare	All \$ levels - variety of sliding scale & insurance; some w/o insurance free
Eligibility Screen Frequency			Varies by provider	Varies
Cost Per Visit			Depends on insurance	\$10-\$90 for intake & \$0 - \$90 for ongoing services
OHP Accepted	Yes	Yes	Yes, with LaneCare referral	Yes
Medicare / Medicaid / CHIP	Yes	Yes	Yes	Medicaid
3rd Party Payers Accepted	Yes	Yes	Yes	For psych NP's & sometimes for LCSW's
Spanish Translators Onsite	Yes	No	Prearrangement needed	Prearrangement needed
Number Staff Providers	3 Psychiatric NP's, 40 Staff Members	3	18 +/- non-MD 13 +/- MD/NP prescribers	2 Psychiatric NP's, 8+/- Supported Housing Staff, 9+/- Counselors
Number Volunteer Providers	0	0	0	0



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Agency Name	Center for Community Counseling	Volunteers In Medicine	White Bird Clinic	NCC Counseling Center	Laurel Hill Center Case Management & Outreach	Sheltercare Royal Ave Crisis Program
Street Address	1465 Coburg Road	3321 W. 11th Avenue	341 E. 12th Avenue	755 E. 11th Avenue	2145 Centennial Plaza	780 Hwy 99 North
City, State, Zip	Eugene, OR 97401	Eugene, OR 97402	Eugene, OR 97401	Eugene, OR 97401	Eugene, OR 97401	Eugene, OR 97402
Parking	On site	On site	On street	On site	On site	Limited on site
Bus Routes	64,66,67	30,36A,41,43 Seneca Stn	11, Breeze - UO	75X	11,13	41, 43
Client Phone Line	344-0620	685-1800	342-8255	349-7471	485-6340	461-6393
Crisis Line	None	None	687-4000	None	None	461-2845
Fax Number	345-1103	685-1919	342-7987	349-7479	984-3124	688-4163
Web Site	www.cceugene.org	www.vim-clinic.org	www.whitebirdclinic.org	www.nwcc.edu/grad/counseling_professional/services.aspx	www.laurel.org	www.sheltercare.org
Ages Served	Adults only	Adults only	Adults only	Age 16 and older	Adults only	Adults 18 and older
Counseling	Individual, long term	Individual, couples, groups	Individual, couples, family	Yes	Yes, professional and peer	Crisis intervention, respite, management
Psychiatry/Medications	No	Yes, on site	Through medical	No	Yes	No
Severe & Persistent Condition	No	Not usually	Yes	No	Yes	Yes
Crisis	No	No	Yes, 24/7	No	Yes for people currently receiving services	Yes
Pharmacy Services	No	Dispensary on site		No	No	No
Rx Free/\$ Prescription Assistance Programs (PAP)	No	Yes	Yes, prescription assistance program	No	Assist people enrolled in series with med scholarship forms	No
Other Services	Nurturing Parent, Anger Management, Divorce classes for children	Support groups		No	Supported housing; Employment Services Pathways Learning and Resource Center	For more information on ShelterCare Residential Programs call 686-1262
Days & Hours	Office Mon - Thurs 9 a - 3 p	Mostly Wed 9 a - 4 p	By appointment	Mon 9 a - 8 p Tues 9 a - 7 p	Mon - Fri 8 a - 5 p	24 hrs a day, 7 days a week
	By appointment Mon - Fri 9 a - 5 p	Some Mon/Tue/Thurs 9 a - 4 p		Wed 9 a - 5 p Thurs 9 a - 7 p		
Appointments Required	Yes	Yes	Yes	Yes	Yes	N/A
Same-Day Appointments	No	Occasionally for established patients	No	Possible	Yes, on occasion for currently enrolled clients	Referral by medical or mental health professional
Walk-ins	No	Occasionally for established patients	Crisis only	No	Yes, for currently enrolled clients	N/A
Residency Restrictions	Lane County	Lane County	None	None	None	Experiencing mental health crisis
Financial Eligibility Criteria	No OHP or MH insurance	100-200% Federal Poverty Level	Emphasis on low-income uninsured		No	No
Eligibility Screen Frequency	Twice a year	Every 6 months	Screened at each visit		N/A	Referral by medical or mental health professional
Cost Per Visit	\$10 intake; counseling \$1-30	No cost; donations encouraged	Sliding scale \$5 - \$30	\$5.00		Based on length of stay
OHP Accepted	No	No	Yes, not open card	No	Yes	Yes
Medicare / Medicaid / CHIP	No	No	Medicare accepted	No	Medicaid	OMAP
3rd Party Payers Accepted	No	No	No private insurance accepted	No	No	Yes
Spanish Translators Onsite	No	No	No	No but available on occasion	Available as needed	Available by phone
Number of Staff Providers	4 part time	1	5 part time	19	22	18+ FTE
Number of Volunteer Providers	75+	10 +/-	4 part time	0	Varies	3 interns



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Agency Name	U of O Counseling Center	The Child Center	SCAR/Jasper Mountain	Churchill High School	North Eugene High School	Sheldon High School	South Eugene High School
Street Address	1590 E. 13th Ave	3995 Marcola Rd	37875 Jasper Lowell	1850 Bailey Hill Rd.	200 Silver Lane	2455 Willakenzie Rd.	400 East 19th St.
City, State, Zip	Eugene, OR 97403	Springfield, OR 97477	Jasper, OR 97438	Eugene, OR 97405	Eugene, OR 97404	Eugene, OR 97401	Eugene, OR 97401
Parking		On site	On site	On site	On site	On site	On site
Bus Routes		None	No	30, 36	51, 52	64, 67	28
Client Phone Line	346-3227	726-1465	747-1235	687-3233	687-3271	687-3345	687-3209
Crisis Line	346-4488	726-1465	888-989-9990	None	None	None	None
Fax Number		726-5025	747-4722	687-3938	687-3896	687-3813	687-3906
Web Site	http://darkwing.uoregon.edu/%7E/counsel/	www.thechildcenter.org	www.scar-jaspermtn.org	www.chs.lane.edu	www.nehs.lane.edu	www.shs.lane.edu	www.sehs.lane.edu
Ages Served	U of O Students ONLY	Children 3-18 & their families - outpatient; 3-10 in day treatment	Under age 13	4j students/siblings, birth to age 19	4j students/siblings, birth to age 19	4j students/siblings, birth to age 19	4j students/siblings, birth to age 19
Counseling		Individual, family, group	Provided for all agency programs	Individual, family and group	Individual, family and group	Individual, family and group	Individual, family and group
Psychiatry/Medications		Yes	Psychiatry services	Some Rx available through NP	Some Rx available through NP	Some Rx available through NP	Some Rx available through NP
Severe & Persistent Condition		Yes	Yes	Yes, preferably when other resources not available	Yes, preferably when other resources not available	Yes, preferably when other resources not available	Yes, preferably when other resources not available
Crisis		Yes available 24/7	Yes	Yes, during school hours only	Yes, during school hours only	Yes, during school hours only	Yes, during school hours only
Pharmacy Services		No	For agency clients	Rx available	Rx available	Rx available	Rx available
Rx Free/\$ Prescription Assistance Programs (PAP)		No	OHP	Some limited free prescriptions	Some limited free prescriptions	Some limited free prescriptions	Some limited free prescriptions
Other Services		Behavior support specialists, teen parenting group, mobile resource library	Crisis Respite, Day Treatment, Residential Eval, Psychiatric Residential Treatment, Treatment Foster Care, In home services	School and sport physicals, SAFE:TEEN suicide prevention program, referrals and assistance with coordination of services	School and sport physicals, SAFE:TEEN suicide prevention program, referrals and assistance with coordination of services	School and sport physicals, SAFE:TEEN suicide prevention program, referrals and assistance with coordination of services	School and sport physicals, SAFE:TEEN suicide prevention program, referrals and assistance with coordination of services
Days & Hours	Mon - Fri 8 a - 5 p	Mon - Fri 8:30 a - 4:30 p	24/7	Mon, Tue, Thurs, Fri 8 a - 5 p, closed 12 p - 1 p	Mon, Tue, Thurs, Fri 8 a - 4 p, closed 12 p - 1 p	Mon, Tue, Thurs, Fri 8 a - 4 p, closed 12 p - 1 p	Mon, Tue, Thu, Fri 8 a - 4 p, closed 12:30p - 1:30p
		Other times by appointment		Wed 8 a - 2 p may vary	Wed 8 a - 2 p may vary, closed summer	Wed 8 a - 2 p may vary, closed summer	Wed 8 a - 2 p may vary, OPEN summer
Appointments Required		Preferred	Not for crisis	Preferred	Preferred	Preferred	Preferred
Same-Day Appointments		Emergencies only	Crisis	Yes, usually	Yes, usually	Yes, usually	Yes, usually
Walk-ins	1 p - 4 p (be in office by 3 p)	Yes	Crisis	Yes	Yes	Yes	Yes
Residency Restrictions	None	None	Depends on funding source	4j students & siblings, birth to age 19	4j students & siblings, birth to age 19	4j students & siblings, birth to age 19	4j students & siblings, birth to age 19
Financial Eligibility Criteria	None	None	Depends on funding source	None--can bill, do sliding scale or see for free, no formal financial evaluation	None--can bill, do sliding scale or see for free, no formal financial evaluation	None--can bill, do sliding scale or see for free, no formal financial evaluation	None--can bill, do sliding scale or see for free, no formal financial evaluation
Eligibility Screen Frequency	None	Check OHP eligibility or insurance coverage at intake	Monthly	Check residency and insurance status each visit	Check residency and insurance status each visit	Check residency and insurance status each visit	Check residency and insurance status each visit
Cost Per Visit	No Cost	\$90/hr sliding scale available for qualified families	Clients are not charged	Can bill, sliding scale down to zero	Can bill, sliding scale down to zero	Can bill, sliding scale down to zero	Can bill, sliding scale down to zero
OHP Accepted	No	Yes	Yes	Not for MH	Not for MH	Not for MH	Not for MH
Medicare / Medicaid / CHIP	No	Medicaid	Yes	Yes	Yes	Yes	Yes
3rd Party Payers Accepted	No	Yes	Yes	Yes	Yes	Yes	Yes
Spanish Translators Onsite		Yes	Spanish speaking staff	Translators sometimes available	Available	1 nearby office staff, 1sbhc staff has rudimentary skills	Available upon request
# of Staff Providers		20 inpatient therapists; 27 classroom staff -day treatment	127 staff for all programs	1.0 Nurse, .5 NP, 1.0 Mental Health, 1.0 Health Clerk	1.0 Nurse, 1.0 NP, 1.0 Mental Health, 1.0 Health Clerk	.9 Nurse, .5 NP, 1.0 Mental Health, 1.0 Health Clerk	.9 Nurse, .6 NP, 1.0 Mental Health, 1.0 Health Clerk
# of Volunteer Providers		0	0	0	0	0	0